

AUSTRALIAN BUSINESS VOLUNTEERS

Annual Report 2019



Australian Business Volunteers

Our mission

Strengthen business and institutions to enable a strong and vibrant private sector.

Our vision

To alleviate poverty by using business expertise to drive inclusive economic growth and well-being.

Our history

Founded in 1981, Australian Business Volunteers (ABV) commenced operations as an initiative of the Australian Government. Now an independent not-for-profit organization, ABV has placed close to six thousand skilled business professionals and pro-bono employees on capacity building and mentoring assignments over three decades, throughout the Asia Pacific and beyond.

The underpinning principle for all our work is that locally developed business provides an effective model for sustained community development, alleviating poverty by contributing to economic growth, job creation, and people's livelihoods and incomes.

Contents

Section 1 - An overview of Australian Business Volunteers

About us	1
Our partners	2

Section 2 - Our Work

Chairperson's report	3
CEO's report	4
Our objectives & activities: Sustainable Development Goals	6

Section 3 - Our People

The board	7
The team	8

Section 4 - How you can Help

Acknowledgments	10
How you can help	13
Contact us	14



About us

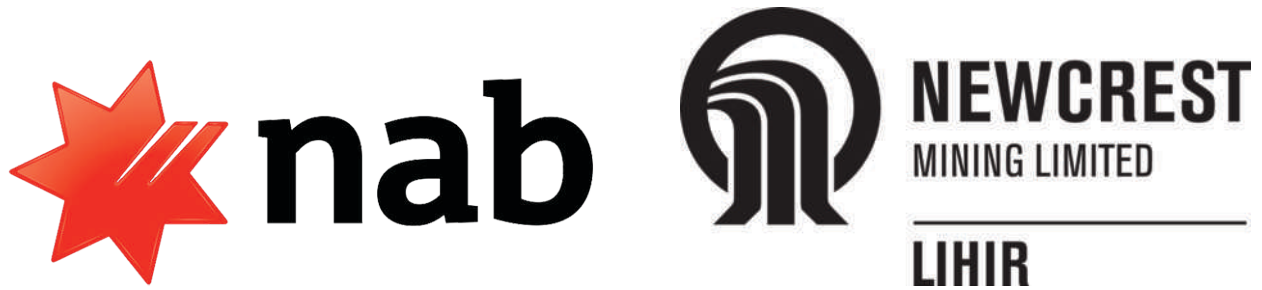
ABV is an international development agency with nearly 4 decades of experience supporting sustainable and inclusive economic growth in Australia and the Asia Pacific Region.

ABV takes pride in working at the intersection of business and development and in working to develop tailored programs which correspond to the economic and social development needs of our partners and local communities who operate within a broad spectrum of disciplines including health, education, banking, private sector development and business, agriculture and women's empowerment.

ABV is unique in that as an international development agency we are skilled in business management and facilitation skills, supported through our ABV team and that of our skilled business professionals who volunteer their time to support our mission, and the mission of our partners. Our skilled business professionals are donating their time and expertise and as such have a powerful, and life changing approach to the service they provide. They focus on capacity building, using a strengths based approach that is profoundly different from simply consulting on the work.

Our long and diverse history in Asia Pacific drives ABV's understanding that each business development challenge requires a unique set of skills and experience. After seeking to understand our clients' needs, ABV selects the most suited candidates from our pro bono register of skilled business professionals and staff. When developing bespoke programs, our ABV staff and affiliates seek to collaborate with our partners to provide tailored solutions. ABV is a responsive business partner, offering a rich pool of talent in business and international development, leadership, governance, strategic planning, professional services, change leadership and management, education and training, facilitation, finance and complex project management, all with capacity building and sustainable development as the lens with which challenges are viewed.

Our partners



ABV is registered with the Australian Charities and Not-for-profits Commission (ACNC).

For the financial year 2018-2019 ABV was a member of ACFID



Chairperson's report



Mark Epper, ACA, GAICD

The year ended 30 June 2019 saw ABV reposition itself in the CSR space. The repositioning required much hard work and has put financial pressure on the organisation. Fortunately since year end the hard work has resulted in more new partnerships and opportunities and we are confident the transformative journey we undertook is being vindicated.

Thanks to Liz as our dynamic CEO, leading a dedicated team of professionals who have gone above and beyond this year to create the new ABV. Under Liz's guidance, we have set ABV an ambitious target of redefining effective Corporate Social Responsibility through new and improved models of skilled volunteering through developing relationships with forward-thinking corporate partners who are looking to create real impact and outcomes for their CSR investments.

Much of what we have achieved would not have occurred without our Skilled Business Professionals who've donated their time, expertise and knowledge. These people are a very important resource for ABV and the feedback from the communities they serve continues to be positive.

I'd like to thank my fellow Board members for their diligence and commitment in leading ABV at this interesting time. Also ABV has received professional assistance from Sparke Helmore, PWC and KPMG for which we are very grateful.

ABV's future is in good hands and we look forward to continuing to serve the communities we work in through our work with corporate partners.

Mark Epper

A stylized, handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke extending to the right.

CEO's report



Liz Mackinlay, MSPD, B.Occ Thy (Hons), MAICD

2019 has been a watershed year for ABV, where our aim of re-defining effective corporate social responsibility (CSR) with our partners has become a reality. We've focussed on developing relationships with forward thinking corporate partners who are looking to create the next generation of impact and outcomes for their CSR investments. Partners such as NAB in Australia, Newcrest Mining and the Bank of South Pacific in PNG have embarked on this journey with ABV and the early outcomes are heartening. At the heart of our new approach to CSR are the extraordinary benefits of volunteering. Our work across the region relies on the generosity of our Skilled Business Professionals who donate their time, creating benefit for the individuals, communities and organisations we work with. Our work in Australia relies on forward thinking corporate partners who see the triple benefit that skilled volunteering can provide to their community partners, to their staff who are highly engaged and motivated as volunteers and to their organisation's talent management and staff retention.

The health benefits of volunteering are well documented, creating improved health and well-being for the volunteer through a truly altruistic and in our model, impactful volunteering program. We design highly specialised programs that have a theory of change, a monitoring and evaluation framework and clearly defined outcomes. The impact on the community partner is guaranteed by ABV in the development of the program. We don't start a program, either in our region or in Australia, if we can't be certain of outcomes for the community partner and this is key in our facilitation of the programs we design and run.

In Australia, it is estimated that about 70% of companies have a policy of providing paid volunteer leave (Volunteering Australia/Australia Cares. 2006, Corporate Volunteering Survey). The exciting advent of Impact 2030 in Australia is an area that ABV is looking forward to supporting in late 2019 into 2020.

We continue to find partners and opportunities for our new model, and we look forward to exploring the new frontiers in our region including the digital economy, innovative youth employment pathways and tackling modern slavery and other wicked problems facing our region in 2020.

I was privileged to be invited to speak at the Australia Indonesia Business Council Forum on the Gold Coast in November 2018, at the Australian Institute of Company Directors Governance Summit in a Fireside Chat in Sydney in March 2019, the Australia Pro Bono Summit in Sydney in August 2019 and the International Mining and Resources Conference in Melbourne in October 2019. To be able to share the need for improved skilled volunteering experiences for both forward thinking corporates and the NFP's and businesses they're passionate about is an honour, and my hope is to create a greater groundswell for outcome focussed, evidence based skilled volunteering.

We've had a number of great partnerships in PNG this year, starting with reviewing Ok Tedi Development Foundation's strategy which was a great opportunity to be see an innovative, thought leader organisation from all angles. The launch of the Apeketon Business hub in partnership with Newcrest on Lihir was a particular highlight of the year. The welcome and enthusiasm of the Lihirians to the idea and opportunities of the Business Hub have been inspiring and humbling for all the staff and Skilled Business Professionals working with ABV. I'm pleased that we've been able to continue our relationship with the Bank of PNG in supporting their ongoing capacity development and its been great to continue our positive relationship with Mineral Resources Lihir. Two new partnerships with Bank of South Pacific (BSP) providing mentoring support to non-PNG based staff and running our signature Your Enterprise Scheme programs for customers of BSP round out a great series of partnerships for ABV across Papua New Guinea.

In Australia, our partnership with NAB goes from strength to strength and this calendar year we have been able to work with Good Shepherd Microfinance on improving their signature No Interest Loans process and with The Nature Conservancy on their 100 reefs project. NAB is pioneering innovative, well-resourced skilled volunteering and we're delighted to partner with them. We are exploring a number of other partnerships across corporate Australia that can leverage off the long learning from our partnership with IBM and our recent work with NAB.

We've continued our long association with South East Asia through working with a Japanese firm in cross-cultural leadership in Vietnam and through an Australian Government Friendship grant with Aliet Green, a cooperative of 100 female entrepreneurs in Yogyakarta Indonesia, specialising in innovative agriculture products and we continue to lay the groundwork for new partnerships across Indonesia and our neighbouring countries.

Partnering with future focused corporates across our region and here in Australia through the very special offering of skilled volunteering is ABV's unique value add to creating sustainable communities. We strengthen communities through business, and this is the future we hope to see - an ethical and committed corporate sector working in the communities they are part of, for a better tomorrow.

Our objectives & activities

1. Ensure our work always contribute to sustainable positive outcomes for communities
2. Demonstrate the value of outcomes-based skilled volunteering for our partners, our community and our Skilled Business Professionals
3. Build a ground swell of corporate partnerships that leverage skilled volunteering both here in Australia and across our region, to strengthen communities

Liz Mackinlay



Sustainable Development Goals – How do we measure up?

The United Nations Sustainable Development Goals provide a framework for development efforts for communities, organisations and nations around the world. ABV is committed to measuring our work against the SDG's as the most effective way of measuring our outcomes and impact for the communities we serve.



Our people

Board members/ Trustees

Name	Position	Date Appointed
Mark Epper	Chair	November 2015
Frances Healy	Deputy chairChair Governance Committee	November 2015
John Field	Chair Finance Committee	November 2014
Elly Patterson	Board member	November 2016
Louisa Minney	Board member	November 2017



Team



Liz Mackinlay
Chief Executive Officer



Luke Bearup
Associate Manager
International Programs



Thu Tran
Operations Manager (outgoing
October 2019)



Alex Peachey
Operations Manager
(commenced October 2019)



Ping Zhou
Finance Manager



Rayani Doodoh Rudd (Nani)
Associate Advisor Indo-Pacific Relations
& Business Development



Naomi Toole
International Program &
Partnerships Specialist



Michelle Bevans
Marketing & Communications
Manager



Cate Giovanelli
Volunteer Engagement Manager



Thutego Shubo
Project Officer



Faith Gudgion
Executive Assistant to CEO



Materua Tamarua
PNG Country Manager



Henry Ume-Taule
Senior Project Officer



Thank you

We'd like to thank each and every one of our amazing Skilled Business Professionals who supported our projects and initiatives throughout 2018-2019.

The donation of your expertise, passion and your time is greatly appreciated and we appreciate your continued support of ABV.



Our pro bono partners

Spark Hellmore - Legal Support



KPMG - 2019 Audit



PWC in PNG - Tax & legal advice





How you can help

Become a member

If you would like to become a Member of ABV, you can head to our website and complete the 'Become A Member' form at: abv.org.au/about-us/become-a-member/
Or email us at info@abv.org.au

Volunteer your time

If you would like to become a Registered Volunteer for ABV and be eligible for any of our great assignments, you can head to our website and follow the Volunteer Registration Process: abv.org.au/volunteer/apply/
Or email us at recruitment@abv.org.au

Become a corporate partner

If an organisation you are part of would like to know more about Corporate Skilled Volunteering or any other type of collaboration, please email us at info@abv.org.au or call +61 2 6151 9999

Other ways you can help our cause

Subscribe to our newsletter for the all the latest news and opportunities
abv.org.au/contact-us/newsletter/

Follow us on social media:



@abvaustralia



@ABV_Australia



@australianbusinessvolunteers

Australian Business Volunteers

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Strengthening communities through business